



Network **EXPRESS**

Updating your practice's changes through CAQH

We know how important it is to your practice and our members that the information in our provider directories is current, accurate, and complete. One of the tools we use to have up-to-date information is through your practice's profile with the Council for Affordable Quality Healthcare (CAQH).

Effective January 1, 2027, we will expand our use of CAQH to support demographic or other information changes at your practice, and to capture your required CAQH attestation every 90 days.

If you are not already registered with CAQH, we ask that you do so immediately so that you are prepared for the upcoming changes to updating your practice information. **Please follow these steps to register:**

Physicians and All Other Health Care Providers

1. Visit the [CAQH Provider Data Portal](#) and click on *register here* in the First Time Here section.
2. Complete your profile and upload your documents.
3. Attest that all information is accurate and complete.
4. Authorize CDPHP to access your profile so that we can obtain your attestations and updates.
5. If at any time demographic or practice updates are needed, make the applicable changes directly in your CAQH profile.

Dentists

Please first sign in/register via www.ada.org and follow the instructions to submit a credentialing application via CAQH Provider Data from the American Dental Association's website.

Once complete, authorize CDPHP to access your profile so that we can obtain your attestations and updates.

If you are already registered with CAQH, please confirm you have authorized CDPHP to access your profile.

For support and questions regarding the CAQH portal, contact the CAQH Support Desk at [1-888-599-1771](tel:1-888-599-1771), Monday through Friday, 7 a.m. to 7 p.m. (EST). For general information about CAQH, please refer to the [Frequently Asked Questions](#).

If you need additional assistance, you may contact CDPHP Provider Services at [\(518\) 641-3500](tel:518-641-3500) or [800-926-7526](tel:800-926-7526)

Visit our [Provider Updates Webpage](#) for the latest information on our planned merger with Excellus Health Plan in 2027, including:

- Important claims and billing updates
- How to view current and future-effective policies
- New ID numbers and cards for your CDPHP patients in 2027